United Way of Metropolitan Nashville

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TN REGULATORY AUTHORITY

Tennessee Regulatory Authority Attn: Chairman Pat Miller 460 James Robertson Parkway Nashville, TN 37243

RE: Amendment to Docket 03-00383

Dear Chairman Mıller:

1/10/2005

If the Tennessee Regulatory Authority decides to invest in 21-1 startup costs, Middle Tennessee 2-1-1 will expand its area. Pursuant to Docket 03-00383, United Way of Metro Nashville currently covers Williamson, Davidson, Rutherford, Sumner, Wilson, Robertson, Cheatham, Dickson, Cannon, Trousdale & Maury counties. As part of the statewide system, we plan to add the following 17 counties: Macon, Smith, DeKalb, Marshall, Lincoln, Giles, Lawrence, Benton, Chester, Decatur, Hardin, Henry, Hickman, Humphreys, Lewis, Perry, and Wayne.

Sincerely,

Mark H. Desmond

President & CEO

United Way of Metropolitan Nashville

Committee of the Committee of the

615-780-2432